



**Contract**

Provision of Window & Exterior Surface Cleaning  
Sandwell Metropolitan Borough Council  
Corporate Property Division

**Scope**

Provision of a full range of window & exterior surface cleaning to over 100 properties

The portfolio ranges from office accommodation, libraries and sheltered homes to THE PUBLIC arts gallery.

Frequency of cleans range from weekly to six monthly.



Fletcher Cleaning was awarded the contract due to its experience in managing large property portfolios and having the correct equipment and skills for working at all heights.

Sandwell Metropolitan Borough Council have benefited in the following areas:

**Improved management** is made possible through site specific work documents, schedules and audits being made available for viewing to Sandwell Council Managers via the Fletcher Cleaning Secure Document website.

**Environmental benefits** are delivered to the contract through our rainwater harvesting program and efficiencies in logistics through running our own low loader transport and powered access equipment.

**Direct cost savings** have been made due to the following:

- Cleaning with powered access means many buildings no longer need annual safety eye bolt testing (see page 2)
- Reduced administration by dealing with one contractor.
- Improved communication through the Fletcher Cleaning Secure Document Website.

Reference Contact

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## Thunderbirds are Go!

Below is an example of one of the many savings Fletcher Cleaning has made for Sandwell Metropolitan Borough Council:-

**From:** Brian Stone  
**Sent:** 23 October 2009 16:20  
**To:** Maxine Bell  
**Cc:** Bob Large; Andrew Attwood  
**Subject:** Shaftesbury House

Hi Maxine,

Whilst searching through SBS orders raised by Andrew, I noticed that "we" appear to pay £661 to a company to have various eye bolts located throughout Shaftesbury House inspected.

These used to be used by the window cleaning crew when hanging out of the windows in their safety harnesses.

I wonder if these checks need to continue given the "high tech" equipment used by the contractors who did the job yesterday (I thought Thunderbird' 1 and 2 had landed when arriving at work!).

None of the operatives used harnesses as they worked safely from within the offices themselves or from on a platform lift outside.

I would welcome your guidance.

Regards

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